

HIV/AIDS Resources and Support Services in British Columbia

This survey may have raised questions for you on HIV and other health services available in British Columbia (BC). The following list of HIV organizations provide information on HIV and support for people who are HIV positive.

HIV/AIDS Services Organizations in BC

Vancouver Coastal Health Authority

Ribbon Community (formerly known as AIDS Vancouver)
<https://www.ribboncommunity.org/>
 Tel: 604-893-2201

YouthCo
www.youthco.org/
 Tel: 604-688-1441

Heart of Richmond
<https://www.heartofrichmond.com/>
 Tel: 604-277-5137

Providence Health Care

John Ruedy Clinic at St. Paul's Hospital
<https://jrc.providencehealthcare.org/>
 Tel: 604-806-8060

Vancouver Island Health Authority

Positive Wellness HIV and North Island Liver Services (PWN)
<https://www.islandhealth.ca/our-services/sexually-transmitted-blood-borne-infection-services/positive-wellness-hiv-and-north-island-liver-services>
 Tel: 250-286-7152

AIDS Vancouver Island
<http://avi.org>
 Tel: 1-800-665-2437

Vancouver Island Persons Living with HIV/AIDS (VPWAS)
<http://www.vpwas.com>
 Tel: 250-382-7927

Fraser Health Authority

Positive Haven at Lookout Housing and Health Society
https://lookoutsociety.ca/lookout_projects/positive-haven/
 Tel: 604-255-0340

Phoenix Society at Abbotsford Community Hub Centre
<https://phoenixsociety.com/facilities/abbotsford-community-hub-centre/>
 Tel: 604-504-1791

Positive Health Services at Jim Pattison Outpatient Care and Surgery Centre
 Tel: 604 -582-4581

Northern Health Authority

Central Interior Native Health Society
www.cinhs.org
 Tel: 250-564-4422

Positive Living North
www.positivelivingnorth.org/
 Tel: 250-562-1172

Prince George AIDS Prevention Program
 Tel: 250-645-3810

Positive Living Northwest
 Tel: 250-877-0042

Interior Health Authority

Okanagan Aboriginal AIDS Society
 Tel: 1-800-616-2437

AIDS Society Of Kamloops (ASK)
www.askwellness.ca
 Tel: 250-376-7558

ANKORS (East & West)
www.ankors.bc.ca
 Tel: 1-800-421-AIDS

Detoxification and Rehabilitation Programs

There are a number of services available for people in British Columbia to help treat and/or manage alcohol and drug dependence. For more information, speak to your doctor or call the BC Nurse Line for a referral to services.

BC Nurse Line, open 24 hours a day, 7 days a week.

Telephone:

604-215-4700 (Vancouver)

1-866-215-4700 (Toll-free)

1-866-889-4700 (Deaf and Hearing-Impaired)

Violence Support Programs*

*Please see the distress document, sent to you with your survey consent form, if you need help right away.

There are a number of violence support services in BC. Victim Link BC offers information, referrals to services and crisis support for victims of crime and violence. VictimLink BC is a toll-free confidential telephone service available 24 hours a day, 7 days a week offering information and referral services to all victims of crime and immediate crisis support to victims of family and sexual violence. Call 1-800-563-0808 to get connected to programs and services in your community, including supports for victims of family and sexual violence. VictimLink BC is available in more than 100 languages including North American aboriginal languages.

Victim Link BC, open 24 hours a day, 7 days a week

1-800-563-0808 (Toll-free)

604-875-0885 (Deaf and Hearing-Impaired)

604-836-6381 (Text)

Website: <http://www.victimlinkbc.ca/>

Email VictimLinkBC@bc211.ca

Indigenous Support Programs*

*Please see the distress document, sent to you with your survey consent form, if you need help right away. For other culturally safe supports and services please visit the [FNHA info sheet: Culturally Safe and Trauma-Informed Cultural Services](#).

First Nations Virtual Doctor of the Day provides virtual health care and referral support for people who do not have a doctor or are unable to get an appointment. It is for all First Nations people living in BC and their family members, including family members who are not Indigenous. Doctors are available by video or phone from 8:30 a.m. to 4:30 p.m. every day. Call **1-855-344-3800** to book an appointment. Learn more at fnha.ca/virtualdoctor

- **Virtual Substance Use & Psychiatry Service** is an FNHA service providing virtual specialist support in addictions medicine and psychiatry. This service requires a referral from a health and wellness provider who can support the individual on their journey. First Nations Virtual Doctor of the Day can provide referral support for anyone who does not have a provider who can refer them to the program.
- Services covered by First Nations Health Benefits:
 - Mental Health and Wellness Counselling in BC may be eligible for Health Benefits coverage. Many providers are registered to bill Health Benefits directly for services so clients do not have to pay out of pocket. Before booking an appointment with a counsellor, call **1-855-550-5454** or visit fnha.ca/benefits/mental-health to check if they are registered and if the service is eligible for coverage.

Source: [Mental Health and Wellness Supports](#) by First Nations Health Authority